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People and Health Scrutiny Committee

Date: Tuesday, 31 October 2023

Time: 10.00 am

Venue: Council Chamber, County Hall, Dorchester, DT1 1XJ

Members (Quorum: 3)

Gill Taylor (Chairman), Molly Rennie (Vice-Chairman), Piers Brown, Robin Cook, Nick Ireland, Paul Kimber, Louie O'Leary, Jon Orrell, Bill Pipe and Belinda Ridout

Chief Executive: Matt Prosser, County Hall, Dorchester, Dorset DT1 1XJ

For more information about this agenda please contact Democratic Services Meeting Contact 01305 224185 - george.dare@dorsetcouncil.gov.uk

Members of the public are welcome to attend this meeting, apart from any items listed in the exempt part of this agenda.

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Agenda

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1. APOLOGIES

To receive any apologies for absence.

2. DECLARATIONS OF INTEREST

To disclose any pecuniary, other registrable or non-registrable interest as set out in the adopted Code of Conduct. In making their disclosure councillors are asked to state the agenda item, the nature of the interest and any action they propose to take as part of their declaration.

If required, further advice should be sought from the Monitoring Officer in advance of the meeting.

3. **MINUTES** 5 - 8

To confirm the minutes of the meeting held on 11 September 2023.

4. PUBLIC PARTICIPATION

Representatives of town or parish councils and members of the public who live, work, or represent an organisation within the Dorset Council area are welcome to submit either 1 question or 1 statement for each meeting. You are welcome to attend the meeting in person or via Microsoft Teams to read out your question and to receive the response. If you submit a statement for the committee this will be circulated to all members of the committee in advance of the meeting as a supplement to the agenda and appended to the minutes for the formal record but will not be read out at the meeting. The first 8 questions and the first 8 statements received from members of the public or organisations for each meeting will be accepted on a first come first served basis in accordance with the deadline set out below. For further information read Public Participation - Dorset Council

All submissions must be emailed in full to george.dare@dorsetcouncil.gov.uk by 8.30am on Thursday, 26 October 2023.

When submitting your question or statement please note that:

- You can submit 1 question or 1 statement.
- a guestion may include a short pre-amble to set the context.
- It must be a single question and any sub-divided questions will not be permitted.
- Each question will consist of no more than 450 words, and you will be given up to 3 minutes to present your question.
- when submitting a question please indicate who the question is for (e.g., the name of the committee or Portfolio Holder)
- Include your name, address, and contact details. Only your name will be published but we may need your other details to contact you about your question or statement in advance of the meeting.
- questions and statements received in line with the council's rules for public participation will be published as a supplement to the agenda.
- all questions, statements and responses will be published in full within the minutes of the meeting.

5. COUNCILLOR QUESTIONS

To receive questions submitted by councillors.

Councillors can submit up to two valid questions at each meeting and sub divided questions count towards this total. Questions and statements received will be published as a supplement to the agenda and all questions, statements and responses will be published in full

within the minutes of the meeting.

The submissions must be emailed in full to george.dare@dorsetcouncil.gov.uk by 8.30am on Thursday, 26 October 2023.

Dorset Council Constitution – Procedure Rule 13

6. URGENT ITEMS

To consider any items of business which the Chairman has had prior notification and considers to be urgent pursuant to section 100B (4)b) of the Local Government Act 1972. The reason for the urgency shall be recorded in the minutes.

7. **DORSET AND BCP SAFEGUARDING ADULTS BOARD ANNUAL** 9 - 36 **REPORT**

To receive a report by the Independent Chair of Dorset and BCP Safeguarding Adults Boards.

8. UPDATE ON DENTAL SERVICES AND COMMISSIONING

To receive a report by the Deputy Director – Strategic Commissioning, NHS Dorset.

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9. SCRUTINY PERFORMANCE REVIEW

A review of the relevant Dorset Council performance dashboard to inform the Scrutiny Committee's work programme and identify items for deep doves.

The following link is the dashboard for the committee:

People and Health Scrutiny Committee Dashboard

10. COMMITTEE'S WORK PROGRAMME AND CABINET'S FORWARD 51 - 68 PLAN

To consider the committee's Work Programme and the Executive Forward Plans.

All current published Forward Plans can be found at this link: <u>Browse forward plans - Dorset Council</u>

11. EXEMPT BUSINESS

To move the exclusion of the press and the public for the following item in view of the likely disclosure of exempt information within the meaning of paragraph x of schedule 12 A to the Local Government Act 1972 (as amended). The public and the press will be asked to leave the meeting whilst the item of business is considered.

There are no exempt items scheduled for this meeting.



PEOPLE AND HEALTH SCRUTINY COMMITTEE

MINUTES OF MEETING HELD ON MONDAY 11 SEPTEMBER 2023

Present: Cllrs Gill Taylor (Chairman), Molly Rennie (Vice-Chairman), Piers Brown, Robin Cook, Nick Ireland, Paul Kimber, Louie O'Leary, Jon Orrell and Bill Pipe

Apologies: Cllrs Belinda Ridout

Also present: Cllr Cherry Brooks, Cllr Byron Quayle and Cllr Jane Somper

Officers present (for all or part of the meeting):

Andrew Billany (Corporate Director for Housing), George Dare (Senior Democratic Services Officer), Amanda Davis (Corporate Director for Education and Learning), Theresa Leavy (Executive Director of People - Children), Jonathan Price (Interim Corporate Director for Commissioning), Claire Shiels (Corporate Director - Commissioning & Partnerships) and Lindsey Watson (Senior Democratic Services Officer)

13. Apologies

An apology for absence was received from Cllr Belinda Ridout.

14. Declarations of Interest

Cllr Orrell declared that he was hosting two Ukrainian families. He withdrew from the debate for this item on Refugee Resettlement and Homes for Ukraine.

15. Minutes

Proposed by Cllr Taylor, seconded by Cllr Kimber.

Decision

That the minutes of the meeting held on 3 July 2023 be confirmed and signed.

16. **Public Participation**

There was no public participation.

17. Councillor Questions

There were no questions from councillors.

18. Urgent Items

There were no urgent items.

19. Refugee Resettlement and Homes for Ukraine - Update Report

The Corporate Director for Commissioning and Partnerships introduced the report and outlined the resettlement and Homes for Ukraine schemes. The funding and financial pressures were outlined. The way in which the council received unaccompanied asylum-seeking children through a national transfer scheme was explained.

Committee members discussed the report and asked questions of the officers. The following points were raised:

- There has been a warm welcome for people who have resettled in Dorset.
- When unaccompanied asylum-seeking children turn 18, they become care leavers.
- Many unaccompanied asylum-seeking children were placed outside of the local area. They received support from personal advisors.
- The main reasons for Ukrainian families being rematched with hosts included transport issues in rural areas and changes in the host's personal circumstances.
- It was illegal for unaccompanied asylum-seeking children to be placed in hotels or for local authorities to not place the required number of children.
- The council received funding for the placement costs of each child, however there was no funding to support the children, creating a budget pressure of approximately £750,000.
- It was important that the council remained legal by placing the required number of children.
- Officers should be thanked for the support that they are giving to the refugee resettlement and Homes for Ukraine schemes.

Proposed by Cllr Taylor, seconded by Cllr Pipe.

Decision

 That members of the committee are content with the progress made on refugee resettlement and homes for Ukraine and acknowledge the good work done by our council officers in supporting people who have had to leave their country for whatever reason.

Proposed by Cllr Kimber, seconded by Cllr Taylor.

Decision

 To recommend to the relevant Portfolio Holders that the funding for the resettlement scheme and day-to-day resettlement costs within Housing and Children's Services and appropriately funded during the budget setting process.

20. Registered Providers of Social Housing

The Chair of the Committee introduced the report and the work of the Task & Finish Group. The Corporate Director for Housing outlined the themes of the discussions between the working group and the registered providers.

Committee members discussed the report of the task & finish group and asked questions of the officers. The following points were raised:

- There were 52 housing associations in Dorset. The smaller housing associations have less resources than some of the larger associations in Dorset.
- There were concerns about engagement and communication between registered providers and councillors.
- Some registered providers had dedicated email addresses for councillors, and these would be shared with members following the meeting.
- Some registered providers create annual reports to communicate with residents and councillors.
- The possibility of a dedicated Planning Officer for planning applications by registered providers.
- There needed to be more engagement with local communities so there was support for new homes.
- Registered providers should be encouraged to build new homes that were already compliant with upcoming legislation.

Members asked to receive an update report on the actions set out in the report in 6 months.

Proposed by Cllr Taylor, seconded by Cllr Orrell.

Decision

- That the Committee notes the findings of the review and has considered the ongoing work related to the Housing Strategy and the associated roles carried out by registered providers of social housing.
- 2. That the Committee gives support to continued discussions with the Portfolio Holder for Planning regarding planning applications for registered providers.

21. Committee's Work Programme and Cabinet's Forward Plan

Members considered the committee's work programme and Cabinet's forward plan.

The Chairman updated the committee on the work programme and topics for future scrutiny webinars.

22. Exempt Business

There was no exempt business.

Duration o	f meeting:	10.00 am	- 12.11	pm
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Chairman

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People and Health Scrutiny Committee 31 October 2023 Dorset and BCP Safeguarding Adults Board Annual Report 2022-23

For Review and Consultation

Portfolio Holder: Cllr J Somper, Adult Social Care, Health and Housing

Local Councillor(s): All

Executive Director: V Broadhurst, Executive Director of People - Adults

Report Author: Siân Walker McAllister

Job Title: Independent Chair, Dorset & BCP Safeguarding Adults Boards

Tel: 07710 160 856

Email: sian.walker-mcallister@outlook.com or via Dorset Business Manager

Claire.Hughes@bcpcouncil.gov.uk

Report Status: Public

Brief Summary:

The Dorset Safeguarding Adults Board (DSAB) works closely with the Bournemouth Christchurch & Poole Safeguarding Adults Board (BCPSAB). Both boards share an Independent Chair and a Business Team but remain as two separate place-based boards, working together. This arrangement offers efficiencies for partner organisations while enabling each local authority area to retain the ability for place-based working.

The primary role of a Safeguarding Adults Board is to ensure that all public sector agencies work together to ensure that adults with care and support needs in its area are protected from abuse, harm, and neglect; where because of their care and support needs they are unable to protect themselves. The Care Act 2014 sets out that Safeguarding Adults Boards (SABs), should agree a local safeguarding strategic plan and set out in its Annual Report how it has delivered that plan. The Boards also, in commissioning a statutory Safeguarding Adults Review, should ensure that partners demonstrate how they work together so that

lessons learned impact the future delivery of services to those with care and support needs.

The achievements of the Boards, subgroups and member organisations are detailed in this annual report alongside details of referrals of safeguarding concerns to the local authorities. For the purposes of this committee, members may wish to pay particular attention to the Dorset Council data.

The future plans of the Board are set out on page 7 of the Annual Report in a summarised version of our Strategic Plan. The full version can be accessed here:

Safeguarding Adults Board Strategic Plan 2023-26

DBCP SAB priorities are distilled into three key areas:

- Preventative work in safeguarding
- Seeking assurance on safeguarding practices
- Assurance on delivery of 'Making Safeguarding Personal' (MSP)

With this last priority in mind, we would like to take this opportunity to inform members that an integral part of each Board meeting is a 'safeguarding story' where board member organisations highlight the safeguarding experience of and contact with an individual and how partnership working made a difference to them. Making Safeguarding Personal is primarily about ensuring that people have the opportunity to determine for themselves any safeguarding actions and outcomes.

Recommendation:

That members note the report which informs the committee about how the Safeguarding Adults Board has carried out its responsibilities to prevent abuse and neglect of adults with care and support needs during 2022-23.

Reason for Recommendation:

To offer committee members the opportunity to review and discuss the report and ask any questions that arise.

1. Report

The DBCPSAB Annual Report 2022-23 is attached.

2. Financial Implications

The budget contributions for the DBCPSAB are set out on page 4 of the Annual Report and also here for ease of reference.

Dorset Council £70,000

BCP Council £70,000

NHS Dorset £38,745

Dorset Police £19,404

Total: £198,149

3. Natural Environment, Climate & Ecology Implications

None to note.

4. Well-being and Health Implications

The continual support and challenge role of the DBCP SAB with partner organisations will contribute positively to the health and wellbeing of local residents.

5. Other Implications

None to note.

6. Risk Assessment

None to note.

7. Equalities Impact Assessment

The SAB works with partner organisations to ensure that all residents have the same opportunity of receiving services in relation to

safeguarding, without discrimination. The SAB Quality Assurance Subgroup works with data analysts from statutory partners to identify any potential statistical differences in respect of those accessing safeguarding services and any relevant demographic factors.

8. Appendices

Appendix 1 – Dorset and BCP Safeguarding Adults Board Annual Report 2022-23.

9. **Background Papers**

Safeguarding Adults Board Strategic Plan 2023-26

Dorset and Bournemouth, Christchurch & Poole Safeguarding Adults Boards Annual Report 2022-2023





The Safeguarding Adults Boards bring together all public, voluntary and community sector agencies across BCP and Dorset with the aim of working together to protect adults at risk from abuse, harm, or neglect. We achieve this through joined up strategic leadership and collective accountability.

Welcome to the Dorset & BCP Safeguarding Boards' 2022/2023 Annual Report. We have two separate Boards and combine our governance so produce one Annual Report.

The primary role of a safeguarding adults board is to ensure that all public sector agencies work together to ensure that adults with care and support needs in the area are protected from abuse, harm, and neglect; where because of their care and support needs they are unable to protect themselves. The Care Act 2014 sets out that Safeguarding Adults Boards (SABs), should agree a local safeguarding strategic Business Plan and set out in the Annual Report how it has delivered that plan. The Boards also, in commissioning a Safeguarding Adults Review, should ensure that partners demonstrate how they work together so that lessons learned impact the future delivery of services to those with care and support needs.

During this year, the Board and its subgroups met virtually as well as holding face to face meetings, recognising the immense value of sitting down together to get straight to the heart of safeguarding matters. We held a facilitated development event in March 2023, which gave us the opportunity to review our strategy, identify issues and trends that we need to address as a whole system and for individual partner agencies. We developed a new strategy and plan going forward for the next 3 years.

The Dorset & BCP Safeguarding Adults Boards have continued to seek assurance that the adult safeguarding duties within the Care Act 2014 have remained "everyone's business" and that statutory, voluntary and community services have worked together effectively to prevent and/or protect individuals from abuse and neglect. The Board is concerned to ensure that cooperation and collaboration; working together across agency and organisation boundaries, is maintained. We have seen increased demand for care and support with rising referrals of adult safeguarding concerns, particularly for those people who have suffered self-neglect. We continue to commission Safeguarding Adults Reviews and during this year, concluded and published one review - 'Aziza'. A summary of SAR Aziza is included in this report. We also begun work on several other statutory Safeguarding Adult Reviews and these will be published in 2023/24.

This year saw the culmination of an efficiency review process to consider the governance and structure of the Boards' Business Team. We have begun the implementation of agreed changes with more equitable funding arrangements in place and a planned structure that will enable the Board to fulfil its statutory duties more efficiently and effectively. There will be scope for further changes once the new structure is fully embedded. We have introduced a co-chairing system within our subgroups with the aim of improving resilience of chairing arrangements. As an additional benefit this model affords all statutory partners an opportunity to lead and develop our subgroups and their work.

During the year we worked closely with a number of agencies outside of the formal Board arrangements and met regularly with a group comprising safeguarding leads within further and higher education with the aim of improving their safeguarding partnerships across the wider public sector. We also commenced work with social housing providers and faith groups. All statutory partners worked together through evolving structural change and ensuring business continuity – NHS Dorset evolved its work as it changed from a Clinical Commissioning Group to an Integrated Care Board and we were supported as Dorset Police changed their structures.

Many partner organisations remain challenged by a lack of financial and human resources. This remains a concern, however, partners have mitigated some of the impacts through how they structure and organise service delivery.

Finally, I would like to thank all those who have contributed to safeguarding adults, with dedication, hard work and strong leadership from across our partnership. In particular I would like to thank our Boards' Business Team, who have each contributed significantly to delivery of our work.



Safeguarding Adults

Safeguarding adults is about protecting the rights of people with care and support needs to live in safety, free from abuse, harm and neglect.

If you are concerned about a person who is over the age of 18 years, who has care and support needs, and you feel they are being abused or at risk of abuse from another person, you should seek help for them.

To report a safeguarding concern in the BCP Council area contact:

01202 123654

During evenings and weekends, telephone 0300 1239895



age 15

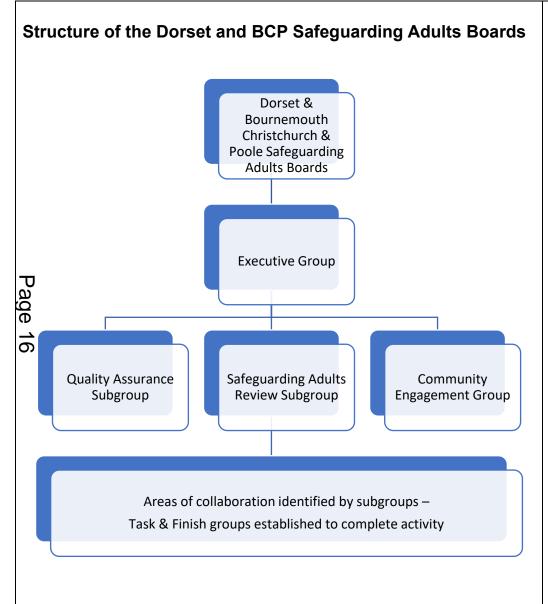
To report a safeguarding concern in the Dorset Council area contact: 01305 221016

During evenings and weekends, telephone 01305 858250



In an emergency dial 999. If the person is not in danger now, dial 101.

If you are not sure what to do, or need some advice, there are people who can help. You can talk to your GP or nurse, a social worker, a police officer or your key worker. They will help you to respond to the concerns.



Dorset & BCP Safeguarding Adults Boards Budget 2022-2023



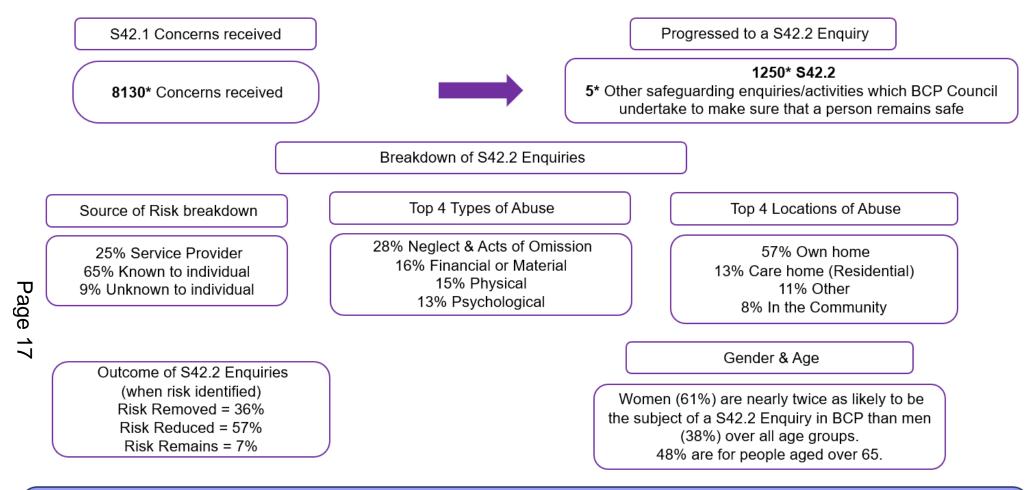
The Dorset & BCP SABs maintain a working budget to enable them to undertake their work and the priorities identified in the business plan. Each year, contributions are received from statutory partners to support this work. During 2022-2023 the two Boards merged the Business Units and subsequently the budgets.

During much of 2022-2023, the Business team was carrying a vacancy for a Business Manager and a Project Officer, resulting in the total spend for staffing being below that projected. During this year the SABs held one in-person event, and so costs for venue hire were minimal. In 2023-24, as more face-to-face events are planned, this will increase spending. It is envisaged that there will be no uplift to partner contributions for 2023-2024.

The Dorset and BCP SABs are grateful for the financial support of our partners which enables us to carry out our work.

BCP Council	£70,000
Dorset Council	£70,000
NHS Dorset	£38,745
Dorset Police	£19,404
Total	£198,149

BCP Council - Safeguarding Activity & Performance Information 2022/23



Safeguarding Adult Reviews

During 2022/23 the BCP Safeguarding Adults Board has been conducting two Safeguarding Adults Reviews (SARs). SAR Aziza was published in March 2023, and it is anticipated that further SARs will be published in 2023/24. Multi-agency action plans for each SAR are prepared, and key learning resources developed. In some cases, a statutory SAR is not commissioned and the Board will always look to develop reflective learning, using a variety of different methods across all agencies.

^{*}Volumes of concerns and enquiries as published in the Safeguarding Adults Collection by NHS Digital Safeguarding Adults, England, 2022-23 - NHS Digital

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Dorset Council - Safeguarding Activity & Performance Information 2022/23

Progressed to a S42.2 Enquiry S42.1 Concerns received 305* S42.2 5270* Concerns received 3155* Other safeguarding enquiries/activities which Dorset (Top 3 Referral Sources were Residential Care Staff, Domiciliary Care Staff, Primary Health) Council undertake to make sure that a person remains safe Breakdown of S42.2 Enquiries Top 4 Types of Abuse Top 4 Sources of Risk Top 4 Locations of Abuse 51% Neglect & Acts of Omission 43% Own home 45% Service Provider – Private sector 12% Physical 34% Care home (Residential) 16% Relative/family carer 9% Psychological 14% Care home (Nursing) 11 % Self 9% Financial 4% In the Community 8% Known individual not related Gender & Age Outcome of S42.2 Enquiries (when risk identified) Women (62%) are nearly twice as likely to be the subject of a Risk Removed = 32% S42.2 Enquiry in Dorset than men (37%) over all age groups. Risk Reduced = 66% There is a sharper increase for women over the age of 75 and Risk Remains = 2% over the age of 85.

Safeguarding Adult Reviews

During 2022/23 the Dorset Safeguarding Adults Board has been conducting two Safeguarding Adults Reviews (SAR). Neither of these SAR's are currently ready for publication but it is anticipated that one will be published in autumn 2023. A multi-agency action plan will be prepared, and key learning resources developed.

^{*}Volumes of concerns and enquiries as published in the Safeguarding Adults Collection by NHS Digital Safeguarding Adults, England, 2022-23 - NHS Digital

The Dorset and BCP Safeguarding Adults Boards Strategic Plan 2021-2023

Work closely with the Pan-Dorset Safeguarding Children's Partnership and both Community Safety Partnerships to ensure that young people in transition from Children's service intervention are recognised when safeguarding concerns are considered by adult services; and there is good information-sharing between services.		Involve people and communities in the work of the Board to ensure we listen to their voices and enable them to contribute to the design and delivery of our strategic aims and planning processes.	
Better understand the significant impact and pressures on commissioning services within health and social care.	Work within the new System/ Integrated context of safeguar framework	Care Board in the	Ensure there is good preventative multi-agency working using a contextual safeguarding approach to support individuals who are homeless.
Continued assurance of the application of learning from SAR's (Safeguarding Adult Reviews) and where appropriate DHR's (Domestic Homicide Reviews) and CSPR's (Child Safeguarding Practice Reviews) where each relate to safeguarding adults.		Enhancing understanding and recognition of domestic abuse and coercive and controlling behaviour and its impact on people with care and support needs.	
Develop assurance on the delivery of proposed Liberty Protection Safeguards.	Preventative safegore continue to be developartners		Seek assurance that 'Making Safeguarding Personal' (MSP) is understood and the principles are consistently applied.
Improve assurance on delivery of safe practice in private mental health hospitals		Continue to embed	'Think Family' into practice

What we achieved in 2022-2023

In our strategy we said	This is what we did
Continued development with partners of preventative work in safeguarding	 Continued work with the Community Engagement (CEG) subgroup to involve a wider range of people to share information as to how to stay safe. Planned face-to-face meetings with people and groups representing the voice of the 'un-heard' person. Continue working with people from Higher & Further Education establishments to ensure that students and those working in the sector are aware of safeguarding practices and have good links with the wider safeguarding sector. Published two '7 Minute Learning' papers on 'Understanding Homelessness and 'Exercising Professional Curiosity'. Presented information at the Dorset Healthcare Forum for professionals working with people with complex behaviours. Delivered learning at 'Safeguarding Adults Week' with keynote speakers. Developed an Information Pack for Board Members. Attended the Pan-Dorset Safeguarding Childrens Partnership (PDSCP) Executive Development event where priorities were shared with the PDSCP and our two Community Safety Partnerships Delivered a reflective development event with an external facilitator for Board Members which enabled us to reflect on how we evidenced delivery of assurance about adult safeguarding and facilitated discussion on how the Boards can improve on our preventative work, including by analysis of data and by strategic planning.
Continuing to Seek assurance on safeguarding practice across system partners	 SAR 'Aziza' was published with an Action plan for all agencies. Produced and published a DBCPSAB Training Strategy Reviewed the Boards' business arrangements to ensure effective delivery of our business. Commenced work on aligning Dorset/ BCP data. Updated our Safeguarding Adults Policy & Protocols. Planned and started to deliver a mix of models of board member engagement and working to ensure a renewed energy and commitment to providing assurance on safeguarding after the pandemic. We now also meet in person as well as hold virtual meetings.
Assurance on delivery of 'Making Safeguarding Personal'	 QA subgroup oversaw an audit of Making Safeguarding Personal (MSP) resulting in actions for agencies to provide evidence that MSP is embedded in practice - this and other outcomes are being monitored. The findings were presented to the Boards and further actions will be reviewed in 2023. Agreed that delivering MSP will be strengthened through training and development. Focussed on MSP at the Boards' Development Event to ensure both challenge and assurance about how it is delivered.

Strategic Plan for 2023-2026 on a page

The Dorset and BCP Boards strategic aim is to ensure adults are safeguarded by empowering and supporting them to make informed choices and decisions (Making Safeguarding Personal).

Preventative work in safeguarding	Seeking assurance on safeguarding practices	Assurance on delivery of 'Making Safeguarding Personal' (MSP).
Prevention Aim: Continued development with partners of preventative work in safeguarding.	Accountability Aim: Continuing to seek assurance on safeguarding practice across system partners.	Partnership working Aim: Assurance on delivery of 'MSP' using a whole family approach.
 Review learning from SARs from DBCPSAB & other Boards and revisit thematic learning from reviews to inform preventative work with adults with care and support needs. Ensure we always take account of the experiences of people who use services or receive safeguarding interventions. Seek assurance on an annual basis from partners that learning is embedded in the work of all frontline staff in all services in line with our Training & Development strategy. Ensure that the Boards' subgroups are able to provide evidence of system learning and working to deliver preventative work. Ensure there is good multi-agency working with a contextual safeguarding approach to preventative work with people who are homeless. Improve use of data from all partners to enable us to identify trends which influence preventative work across all agencies. 	 Continuously develop how we receive assurance as governance frameworks evolve across every statutory partner. Ensure data is understood/ used to identify themes for every partner to progress in their safeguarding work; that information and learning is shared across the system. Work in partnership across the safeguarding children and community safety partnerships to ensure that complexities of 'Transitional Safeguarding' are understood well. Seek assurance on delivery of safe and person-centred practice in private mental health hospitals and for all placements of people outside our area. Seek assurance that 'Think Family' practice across all agencies is embedded. Continue to seek assurance on health & social care practice and provider care quality. Seek assurance that the system is working to safeguard people via the new national policing initiative, 'Right Person, Right Care' 	 Seek assurance from all partners that Making Safeguarding Personal (MSP) is embedded throughout all agencies' safeguarding work. Seeking evidence that people have opportunity to express their outcomes at every stage in their safeguarding journey. Involve people in the work we do – review how we communicate more widely with people and listen to and act upon the voices of those who have experienced safeguarding interventions. Deliver our communication/ engagement strategy to the widest audience with the support of the voluntary and community sector through our Community Engagement Subgroup. Ensure that the Quality Assurance subgroup continues to audit application of MSP and provides data which evidences that application of MSP is embedded.

Reports from the Chairs of the Subgroups for 2022-2023

Community Engagement Group (CEG)

Has evolved with an increased membership and consistent attendance at meetings and events, contributing to the strategic plan. It is co-chaired by 2 Voluntary & Community Sector (VCS) representatives from BCP and Dorset Council areas, bringing together a wide range of skills and knowledge of the wider sector in Dorset. A number of new members from the wider VCS have joined, increasing the awareness of safeguarding issues within the community.

Is working towards achieving the priorities outlined in the Safeguarding Adult Boards' 2021/24 Strategic Plan and has a focus on preventative work with safeguarding. This involves talking to various groups about how to ensure that people with care and support needs are kept safe.

Has received presentations from Dorset Advocacy (now SWAN – Southwest Advocacy Network) and has reviewed the current DBCPSAB website and contributes towards the 7- Minute Learning Tools.

Continually refreshes and reviews good safeguarding practices within the VCS and shares these findings and learning within the CEG.

യ്യ് Adult Review (SAR) Subgroup

The Safeguarding Adult Review (SAR) subgroup met on 6 occasions in the year, chaired by senior members of staff Dorset Police and Adult Social Care.

SAR 'Aziza' was completed and published:

https://www.bcpsafeguardingadultsboard.com/uploads/7/4/8/9/74891967/safeguarding adults review aziza.pdf

Action Plans for SAR Katherine and SAR Aziza continue to be monitored by the SAR subgroup. Information about SAR 'Aziza' is included in this report.

The subgroup considered 13 referrals for SARs in 2022-2023. Of these, 4 referrals were identified as meeting the criteria for a SAR and were commissioned – decisions will be made at the end of the process as to whether they are published. A variety of different review models have been utilised to produce reports which will be considered by the Board in the forthcoming year. Learning and training resources will be developed from the SARs and these will be implemented by all partner organisations.

Any referrals which did not meet the criteria for a SAR, resulted in ongoing learning being developed within partner organisations and a competed Action Plan considered.

The Boards' SAR Policy can be accessed via the following link: https://www.bcpsafeguardingadultsboard.com/uploads/7/4/8/9/74891967/dbcpsab sar policy updated september 2021.docx

Quality Assurance (QA) Subgroup

The QA Subgroup met on 4 occasions and was co-chaired by senior members of staff from Dorset Council and NHS Dorset.

The group has combined intelligence from partner organisations and findings from the National Review of SARs to identify themes for audit. Task & Finish Groups were set up to progress this work.

An audit focused on how the principles of 'Making Safeguarding Personal' (MSP) were evidenced within agencies' work with people, was carried out in Autumn 2022 with findings shared with the Board. In over 85% of cases application of MSP was in evidence. Resulting from the audit, practitioners were reminded of the importance of recording MSP outcomes, so this is expected to improve further.

There were updates on an innovative new data dashboard which will enable partner organisations and the Board to better understand data - the Dorset Insight and Intelligence Service (DiiS) Safeguarding Dashboard, commissioned by NHS Dorset but not intended for use only by the NHS. Work is ongoing to enable partner agencies to have improved access to this dashboard for cross-referencing information to build a clearer picture of what the data shows, and this will be developed further for use by the group in the next year.

The subgroup has been working on challenges to overcome how agencies' separate data recording systems can support benchmarking and the ability to identify trends. Case management systems can vary significantly, and the subgroup is now able to work proactively to achieve improved data comparisons with thanks to the partner agency data analysts for their continued support. Joint reporting is now possible to assist identifying data on gender and ethnicity as we all primary support reasons where safeguarding concerns have been referred.

Work is ongoing to arrange information events for staff on the Multi-Agency Risk Management (MARM) process as a result of audit work carried out by this subgroup in previous years which led to updated guidance being published on the SAB website.

Safeguarding Adult Reviews (SARs) published in 2022-2023

SAR Aziza (published March 2023)

https://www.bcpsafeguardingadultsboard.com/uploads/7/4/8/9/74891967/safeguarding_adults_review_aziza.pdf

Background

Aziza came to Bournemouth in September 2020 to study animation at university. Very soon after arriving, Aziza's flatmates raised concerns that she was extremely distressed; she had informed the University that she had a diagnosis of Attention Deficit Hyperactivity Disorder (ADHD) and that she had experienced suicidal ideation since she was 12 years old. The University's 'Wellbeing Service' supported Aziza in respect of her psychological wellbeing and provided practical support with finances, accommodation, obtaining prescriptions and access to statutory services.

Following a risk assessment from the Wellbeing Service, Aziza's GP referred her to the Community Mental Health Team (CMHT) where she was diagnosed with Emotionally Unstable Personality Disorder (EUPD). Aziza was later discharged from the CMHT after missing an appointment and was subsequently re-referred by her GP, as was recommended by the CMHT if required. Over time, the Wellbeing ervice was able to help to resolve some of Aziza's social stressors and believed that she was making positive progress. However, in March 2021, Aziza took her own life.

Rey Learning Points:

- The use of the Multi-Agency Risk Management (MARM) Meetings should be used more widely to avoid discrepancies of understanding between professional organisations.
- When making and receiving referrals for a service, agencies should include information about the preferred method the person wishes to be contacted and if they are difficult to contact.
- Health and mental health partners should review their virtual consultation policies to ensure that where patients are known to be at active risk of self-harm, measures are in place to ensure medical oversight of these issues during periods when appointments regularly take place remotely.

Other Safeguarding Adult Reviews which commenced in 2022/2023

We also commenced 3 other SARs in 2022/ 2023 and anticipate these will be published in 2023-2024. They will be referenced in next year's Annual Report.

Dorset and Bournemouth, Christchurch and Poole Safeguarding Adults Boards' Membership

The Dorset and BCP Safeguarding Adults Boards are made up of senior representatives from the following agencies:

Our Statutory Partners









Local Authority representatives from Dorset and BCP Councils include senior officers from Adult Social Care and Housing as well as Cabinet Members for Adult Social Care.

Our Board Member Organisations









Page

















HMP Guys Marsh
HMP Portland
HMP The Verne

Board Members' Reports 2022-2023

BCP Council Adult Social Care, Housing, Commissioning and Operational Services

Achievements during 2022-2023

The Assertive Engagement Team (AET) have supported 'Transitional Safeguarding' by engaging with Children's Social Care (CSC) to produce a report on what the pre-18 preparation and post-18 pathways look like across CSC. The team has attended CSC planning meetings and offered signposting/ advice for young people approaching 18 who are supported by the Complex Safeguarding Team – with some good outcomes.

The Homelessness Intervention Team (HIT) has worked with housing partners to gain grant funding for permanent recruitment of temporary Social Workers. HIT is well established within homelessness services and works assertively with people who are homeless, have multiple needs and are difficult to engage – there are numerous positive outcomes.

A Safeguarding Peer Review was undertaken in March 2023 which focussed on 'Making Safeguarding Personal' (MSP). Positive and constructive feedback was received; the Report cited observation of strengths-based practice.

BCP Council service improvement team (SIT) continues to monitor quality across all commissioned care home and home care providers. Care provider quality in the BCP Council area remains above the national average. The SIT continues to work in close partnership with safeguarding practitioners to identify and support providers of concern.

What have the challenges been?

An increase in the number of people who are presenting with mental health distress, but not willing to engage with Homeless Health Team, have resulted in HIT currently bridging that gap.

Care provider recruitment for all staffing roles, particularly in home care services has been a challenge along with the cost pressures. Attendance at meetings from provider care agencies remains inconsistent which impacts on decision making, however the team continue to share information and intelligence and proactively support providers with improvements to prevent escalation of shortfalls.

Planned work for 2023-2024 to support the SABs' strategic plan

The AET will further promote Transitional Safeguarding by a representative attending Pan-Dorset Childrens Partnership meetings. The AET plans to increase the engagement with other adult social care teams, to support the awareness of contextual safeguarding and support people who present with more complex needs. The HIT plans to undertake engagement activities with other adult social care teams to provide more peer support, enabling smoother transfers of care and seek to prevent homelessness. The Pan-Dorset Advocacy contract has recently been retendered with a new provider taking over the contract in June 2023.

Dorset Council

Achievements during 2022-2023

A significant amount of work has been completed to ensure 'Making Safeguarding Personal' (MSP) principles are embedded and understood and that recording accurately captures conversations. The safeguarding team has attended in-person community events to increase awareness of safeguarding and take opportunities to network. Dorset Council continues to deliver a wide range of safeguarding learning events across the health and social care sector with partners, including our 14th Annual Mental Capacity Act Conference delivered online with over 400 attendees.

The 'Birth to Settled Adulthood' programme (B2SA) aims to improve the transitions pathways for young people moving into their adult lives. A key workstream in this programme is Transitional Safeguarding to ensure risks are managed for those individuals who fall between services or thresholds but are still vulnerable young people.

Our enhanced weekend social work team facilitates hospital discharges for people in need of care and support, working closely with the voluntary and community sector, so avoiding unnecessary delays in hospital which may become safeguarding events. Mechanisms are in place for our quality team and safeguarding team to work preventatively with providers and to promote early intervention to share any concerns, ensure action is taken, or support offered so that services are of the expected standard.

₩hat have the challenges been?

We have seen a significant increase in the reporting of safeguarding concerns over the last two years across all types of abuse categories, with a verage of 101 concerns reported each week compared to approximately 80, two years ago.

Ensuring feedback is collected from people who have experienced a safeguarding enquiry is an area for continued improvement, as is understanding the context and mechanisms required to support young people to move safely into adulthood. We are seeking to improve understanding of self-neglect across all age groups and how we can work together effectively to provide the right support at the right time. There are ongoing concerns about contractures and how we can support learning and embed consistent preventative change across the system.

Planned work for 2023-2024 to support the SABs strategic plan

Following the introduction of the Integrated Care System and the Integrated Care Board (ICB) in July 2022, further work is required with other system partners to nurture a more 'county-wide' approach to prevention of abuse and harm and safeguarding. Work is ongoing to ensure that the emerging housing strategy is closely aligned with the 'A Better Life' commissioning strategies – particularly around the housing needs of people with care and support needs. This also links to the 'Homelessness & Rough Sleeping Strategy'. We will increase our safeguarding presence at local community events to raise awareness and how/ where to seek support. We will improve joint working with children's services to promote and deliver a whole family approach to practice and support delivery and implementation of a transitional safeguarding approach for young people moving into adulthood who fall between services.

Dorset Police

Achievements during 2022-2023

In terms of Prevention - we have improved the response to episodes of people who are missing by the creation of 2 place-based Missing Persons Teams (MSTs) within both local authority boundaries. This dedicated resource is focused on improved standards of investigation, improved quality of return interviews and achieved reduction in risk and missing episodes.

In terms of Protection - we have created 2 place-based 'Local Safeguarding Hubs' within the local authority boundaries. This has resulted in a 7-day a week capability to respond to and investigate crimes that impact adults at risk. These include crimes within care homes, modern slavery and human trafficking, forced marriage and honour-based violence. Investigations now receive added value and expert advice from police specialising in these crime types. The local Safeguarding Hubs combine the specialism associated with Child & Adult exploitation to prevent silo working and provide focus on whole family needs and transitional safeguarding of young people from childhood into adulthood.

Learning-through annual 'Vulnerability Training' has focussed on statutory reviews on topics such as Missing Adults, Stalking & Harassment and Domestic Abuse. Part of the training is to ensure that recommendations from reviews are understood by all practitioners, and they are provided with the skills and knowledge to support their continued professional development.

Governance restructuring of Dorset Police into 2 Local Policing Areas in 2021 has evolved further with the introduction of Local Safeguarding 19 lbubs in 2023. Whilst they are in their infancy, these placed-based partnership working relationships are already demonstrating a commitment to diddressing complex safeguarding issues with a more preventative mindset to addressing issues earlier with the aim of reducing harm in our communities.

what have the challenges been?

The National shortage of Detectives is also felt in Dorset. The offences linked to adult safeguarding are often complex and require the additional skills held by Detectives but at present Dorset Police is carrying several Detective vacancies. Whilst we are optimistic that the benefits of the national uplift programme will be felt in the future it is anticipated there will be challenges in resourcing for a further 2/3 years.

Planned work for 2023-2024 to support the SABs strategic plan

In BCP plans are currently being developed to create a new proposed meeting structure for the multi-disciplinary team to work with Adult Social Care on a list of the most complex adult safeguarding issues and victims. The purpose will be to provide ownership and multiagency solutions to complex problems. Work with partners to commission provision of Independent Domestic Violence Advocates (IDVAs) for all risk levels and for the 'Save Lives' recommendation to outsource the high-risk service currently offered by Dorset Police is going forward.

We also plan to implement the national 'Right Care Right Person' programme which will focus on delivering the most appropriate service for the individual's needs. We will continue to embed and build place-based initiatives to support adults with care and support needs utilising specialist staff from the Local Safeguarding Hubs.

NHS Dorset

Achievements during 2022-2023

NHS Dorset has continued to develop the digital data collection platform (Dorset Insights and Intelligence System – DiiS) to collect data about safeguarding and health inequalities in Dorset.

The organisation has worked with other NHS and social care organisations to make sure the Learning from Safeguarding Adults reviews (SAR) is being put into practice.

The organisation used a SAR from Dorset in training to staff to improve knowledge of coercive & controlling behaviour.

What have the challenges been?

The organisation has asked for a data set to be identified by the Safeguarding Adults Boards (SAB) Quality Assurance sub-group. This is still being developed with this subgroup.

Agreement on how Liberty Protection Safeguards (LPS) will be introduced across Dorset is still to be reached and this will be agreed once the government has indicated when LPS is likely to be introduced,

🖒 anned work for 2023-2024 to support the SABs strategic plan.

NHS Dorset is working with regional NHS organisations to analyse the Mental Capacity Act training and how this can be embedded into our daily work.

The organisation will continue to improve the safeguarding training on offer to staff.

NHS England (South West)

The Safeguarding Team at NHS England (South West) have oversight of the DBCPSAB Board papers however since July 2022 is no longer attending the Board meetings. NHSE (SW) continues to attend the SW Regional Independent Chairs Network and meets with the ICB heads of safeguarding on a regular basis, and produces their own Annual Report which is usually published in the autumn.

The Safeguarding Team and the DBCPSAB Business Team remain in contact for any matters that need to be discussed.

Dorset HealthCare University NHS Foundation Trust (DHC)

Achievements during 2022-2023

DHC enhanced its adult safeguarding arrangements across all service areas - mental health, learning disability and community physical health services. Safeguarding adults remains a priority in service delivery and patient safety.

DHC has:

- Reviewed staff requiring Level 3 Safeguarding training, with more staff now having it as a mandatory requirement.
- Shared the learning from SAR Katherine and SAR Aziza
- Focussed on improving knowledge, skills and practice relating to transitional safeguarding and multi-agency working with those who experience homelessness.
- Highlighted the principles of 'Making Safeguarding Personal' and embedding the 'Think Family' approach.

What have the challenges been?

This year still had its challenges as we moved out of the Covid pandemic. Staff sickness in some areas has been high, with vacant posts adding pressure on the system, including time to complete training. The success of remote working continued although staff moved to work more face face; this includes for training.

There continues to be an increase in calls to the DHC safeguarding advice line from staff within the Trust. The challenge is capturing data on all systems to identify good practice and gaps.

Planned work for 2023-2024 to support the SABs strategic plan.

DHC objectives for the following year are to:

- Continue to share learning from SARs.
- Audit to identify good practice and areas for improvement.
- Ensure staff apply 'Making Safeguarding Personal' and embedding 'Think family'.
- Improve practice in relation to the Mental Capacity Act 2005.
- Make sure patients on our wards feel and are 'Sexually Safe'.
- Improve data collection and analysis.

Quality Assurance - DHC will continue to provide assurance to the DBCP Board that safeguarding priorities are in line with best practice and evidence positive outcomes for families. We will monitor our objectives to ensure they are delivered in line with the Board strategic plans through the Trust's bimonthly Safeguarding Meeting and the Trust's Quality Committee.

Dorset County Hospital NHS Foundation Trust

Achievements during 2022-2023

Through 2022/ 2023, Dorset County Hospital NHS Foundation Trust employees have continued to work within both the preventative and the operational safeguarding agenda.

There has been an emphasis on ensuring the accurate application of the Mental Capacity Act in preparation for the now postponed Liberty Protection Safeguards; the focus being that staff recognised the importance of putting the person at the centre of any decision making.

Dorset County Hospital (DCH) has continued to attend and submit assurance data to the Quality Assurance subgroup.

Significant work has been completed through safeguarding training regarding recognition of the impact of domestic abuse on families and carers through our alignment work with domestic abuse charity 'Paragon'. This has been proven by the increase in enquiries and referrals for victims and potential victims of domestic abuse.

What have the challenges been?

The most concerning issues through 2022/ 2023 have been in respect of reduced levels of health and social care workforce and resources.

Blanned work for 2023-2024 to support the SABs strategic plan.

As a Trust our strategic aims are to ensure that our approaches are human centred, co-designed with our communities, whilst also ensuring quality of care delivery for all that use our services. This strategy aligns with the Boards' strategy and safeguarding objectives with the recognition of a person-centred approach. There is a 'whole family' safeguarding lens always considered, but also our acknowledgement of contextual issues that may affect our communities or societal issues that may impact on individuals' ability to keep themselves safe.

As an Acute Health Trust, our priorities remain to safeguard everyone, those with care and support needs that are Care Act defined, and also those that are not, for example, people who are victims of domestic abuse.

The DBCPSAB's preventative priority remains high on the DCH's Safeguarding Team's work plan. This will be implemented through the early recognition of those with care and support needs and effective communication with the people who use services, in respect of sharing the variety of community-based support systems that they can utilise.

University Hospitals Dorset NHS Foundation Trust (UHD)

Achievements during 2022 – 2023

- The Safeguarding Team structure and governance process for the new UHD organisation, post-merger, has now been implemented across the organisation.
- A new e-form has been embedded, for use by professionals for supporting patients with learning disabilities.
- Following a recent CQC inspection UHD received positive feedback about observed safeguarding practices in the emergency departments and maternity services.
- UHD continued to support the wider system safeguarding agenda, working collaboratively with safeguarding partners in health, social care and police.
- An increase in referrals relating to domestic abuse for both patients and staff has been noted. This is linked to the impact of the Domestic Abuse Workers from the domestic abuse charity 'Paragon' working within the hospital in partnership with staff.

What have the challenges been?

- Page There has been an increase in the number of patients with mental health needs waiting in acute hospital care for placement within mental health services.
 - UHD has seen a rise in patients presenting with challenging behaviours which requires additional resources to manage.
 - The number of patients waiting in UHD for on-going health and social care referrals, or placement post-hospital discharge has risen.

Planned work for 2023 -2024 to support the SABs strategic plan

The key focus of the safeguarding teams at UHD will be to continue to work in collaboration with system partners to meet the system objectives. These will be monitored through our internal governance processes as well as through providing assurance to the Board. In addition, we will ensure that all our staff continue to safeguard people using our services and embrace the 'Think Family' approach through applying professional safeguarding curiosity. For UHD, a key focus for the coming year will be to further our work around care of patients with learning difficulties and neurodiversity.

Dorset & Wiltshire Fire and Rescue Service (DWFRS)

Achievements during 2022-2023

DWFRS has a key role in safeguarding those most at risk. The organisation fully recognises its duty to protect adults and children at risk.

Following our HMICFRS (His Majesty's Inspectorate of Constabulary and Fire & Rescue Services) inspection, which found the service to be 'outstanding' in efficiency, with a 'good' rating across effectiveness and people. We are one of the highest performing Fire and Rescue Service (FRS) in England and the best in the South-West.

An audit was carried out by our Internal Audit Service, to provide assurances around the DWFRS safeguarding arrangements for protecting vulnerable people. The outcomes from the audit were positive, 'A sound system of governance, risk management and control exist, with internal controls operating effectively and being consistently applied to support the achievement of objectives in the area audited'.

We have developed effective partnerships to support risk reduction services to those identified as vulnerable and at risk from exploitation from abuse. We have 148 partnerships which refer vulnerable adults for 'Safe and Welfare' visits where we can identify possible abuse and neglect. Notable partnerships include, for example, Thames and Wessex Water where those at risk are referred to us from the priority services register and Scotia Gas Networks (SGN) and Wales & West utilities, who provide funding for risk reduction equipment for vulnerable users.

We launched a new Home Safety Leaflet with safeguarding paragraph https://www.dwfire.org.uk/wp-content/uploads/2022/09/A-Safer-Home-A5-gooklet-WEB-Jun22.pdf

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What have the challenges been?

Due to financial uncertainty and new challenges, there has been a restructure of the Prevention Department and a large reduction in the Youth Intervention services we can offer.

Planned work for 2023-2024 to support the SABs strategic plan.

We continue to deliver various national and local campaigns throughout the organisation. Training is ongoing and targets are consistently achieved.

We continue to work with our partners to improve the wellbeing of vulnerable people by helping them with their additional needs and signposting to appropriate help, advice and services as well as helping them with basic crime prevention and signposting.

HMP Portland (Prison)

Achievements during 2022-2023

HMP Portland has introduced a weekly 'Release Planning Meeting' that identifies all prisoners within 12 weeks of release and checks that either accommodation is in place, or appropriate measures have been taken, such as DTR (Duty to Refer) and CRS (Commissioned Rehabilitative Services) to ensure accommodation can be provided as soon as practicable on release.

Those prisoners assessed as vulnerable are prioritised and where gaps are identified, actions are taken from the meeting to provide the necessary support. This involves multi-agency working with the Prison Offender Manager and the Community Offender Manager acting as liaison between prison and community services.

Accommodation in place on release has consistently been in the high 90 percentile for prisoners being released from HMP Portland.

What have the challenges been?

There have been various challenges such as a shortage of staff in the Pre-Release Team with effectively one practitioner working with the entire cohort.

mother significant challenge has been the volume of prisoners who have been recalled to prison and, when not released after a parole board eview; released at end of sentence with no Probation supervision and therefore limited support in place.

MP Portland is committed to working on this area of need to support by expanding the Pre-Release Team to have two full-time and one parttime practitioner and we have a system in place now to identify those prisoners likely to be released without Probation supervision and escalate to a manager in the community when support is not being provided leading up to release.

Planned work for 2023-2024 to support the SABs strategic plan.

Homelessness: lack of suitable accommodation on release has been shown to have a direct impact on mental health, likelihood of reoffending, risk of self-harm, drug and alcohol misuse etc. There are many measures in place within the prison to support vulnerable adults such as the CSIP (Challenge, Support and Intervention Plan), SIM (Safety Intervention Meeting), ACCT (Assessment, Care in Custody and Teamwork) document. However, where support is not there in the community other agencies are hampered when someone has no fixed abode.

CAS3 (Community Accommodation Service level 3) is being introduced in the forthcoming year (June 23) so that all prisoners will have up to 84 nights in basic accommodation provided but unfortunately this will not be available for those men who are released without any supervision from Probation.

Dorset Probation Service

Achievements during 2022-2023

Transitional Safeguarding - We continue to focus on our transitions between the Youth Justice Service to Adult Probation Services to ensure young people's needs are met and they are safeguarded.

Homelessness – We have co-commissioned Housing Navigators in both council areas to develop housing pathways for people on probation. We are introducing a Community Accommodation Service (CAS3) for people leaving prison and have also allocated a Probation Service Officer Involving People in the Work we Do – We have employed a manager to engage with people on probation.

What have the challenges been?

We continue to have a shortage of trained Probation Officers in the Dorset Probation Delivery Unit; however we have a large cohort of Trainee Probation Officers (PQIPs); these staff develop knowledge in Safeguarding Adults during their training.

Planned work for 2023-2024 to support the SABs strategic plan.

we have made a commitment to staff a Family Safeguarding Hub in Dorset Council Area – this will allow us to support a multi-agency team to address Domestic Abuse in the pre- conviction space.

Department of Work and Pensions (DWP)

DWP in Dorset continues to train staff on safeguarding awareness in particular:

- identifying customers, their families or members of their household at risk of abuse, harm and neglect
- referral procedures to statutory agencies for safeguarding
- general signposting support to non-statutory agencies for help
- training Dorset DWP colleagues to understand and support vulnerable people through domestic abuse, gambling and radicalisation problems
- working with SABs by participation in Boards and the subgroups and contributing to SARs and DHRs

DWP in Dorset, as part of the DWP national approach, is working intensively with its front facing staff who visit the most vulnerable customers to provide an improved service. The main change is management by leaders who are skilled in vulnerable customer support, known as Advanced Customer Support Leaders. These leaders will lead on awareness, training and escalation routes for serious cases.

A Safeguarding Story

In the previous pages Board members have shared how they have worked towards achieving the Boards' objectives. It is important to answer the 'so what?' question - the context of how this might help safeguard an individual.

Here is a safeguarding story showcasing some of the work involving colleagues from the local authority housing and homeless intervention teams, the police and NHS and how together they made a difference for Paul.

Paul was experiencing homelessness; although placements were identified for Paul he was evicted on several occasions due to behaviour which presented a risk to himself and others. The behaviour was related to alcohol dependency. Paul was assessed and found not to have any severe mental health condition including alcohol related dementia. He had previously been known to the Adult Social Care (ASC) Learning Disability Team but following assessment was deemed not to have a learning disability but to have learning difficulties.

Paul was a vulnerable individual due to these combined issues of learning difficulties, alcohol dependency and anxiety. Whilst sleeping rough he was assaulted which led to the Police raising a Care Act s42 safeguarding concern to Housing, who were able to secure emergency accommodation for Paul. Paul continued to drink alcohol which led to issues in the setting, he presented a risk to himself, to other residents and to the staff working there. An alternative placement was found for Paul. Over time, practitioners from several teams built up a relationship with Paul. They encouraged him to access healthcare and specialist services for people dependent on alcohol. During this difficult time professionals worked together to assess and manage the risks that Paul faced, whilst knowing that not all risks can be removed.

In the following months Paul decided for himself that reducing his alcohol consumption would be a positive step for him. With sustained is provements and the support of practitioners he was accepted for a place on a rehabilitation programme. Paul made the decision to discharge himself from the programme and the police were once again involved in looking for him. Paul continued to engage with the support workers around him and received assistance with finding suitable accommodation through a housing provider. In his new accommodation Paul remained determined to continue to abstain from alcohol. Paul's circumstances after the intervention of practitioners are much more suitable for keeping him safe from abuse and harm.

In his own words Paul said "When you are in addiction you are in a bubble. I am now one year dry and have my freedom and life back".

Thank you for reading our Dorset, Bournemouth, Christchurch & Poole Safeguarding Adults Boards Annual Report 2022-23.

If you would like to get in touch please do so using the following email or telephone contact details:

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People and Health Scrutiny Committee 31 October 2023 Update on Dental Services and Commissioning

For Review and Consultation

Local Councillor(s): All

Report Author: Rob Payne

Job Title: Deputy Director Strategic Commissioning, NHS Dorset

Tel: 01202 541497

Email: Robert.payne@nhsdorset.nhs.uk

Report Status: Public

Brief Summary:

Over recent years there has been a steady fall in the number of patients in Dorset who have been able to access an NHS dentist. The total number of adults seeing an NHS dentist in Dorset has decreased from 265,915 (42.0% of the population) in June 2021 to 231,948 (36.6% of the population) in June 2022. This is a drop of 33,967 patients (5.4%) over this period.

As at July 2023 there are 109 High Street Dental Contracts - these are in practices in Dorset who provide general dental services. In 2022/23, NHS England (NHSE) commissioned 1,224,386 Units of Dental Activity (UDAs) from providers. This figure has reduced from the previous year as a result of a number of recurrent and non-recurrent reductions which were made to contracts at the request of providers due largely to the number of vacancies for dentists in practices across the county.

A key factor affecting access to NHS dentistry is workforce. The lack of dentists in the area undermines the ability of High Street practices to meet their contracts.

The South West Dental Reform Programme was established in 2020 to improve access to oral health services, develop workforce initiatives to improve recruitment and retention of the dental workforce, and improve the oral health of the population. The programme is run by NHSE and Health Education England, alongside our strategic Integrated Care Partnerships and Local Authority Public

Health leads to bring together the NHSE Dental Commissioning Team and Transformation Team with key stakeholders with responsibility for oral health in the region (Public Health England, Health Education England, Local Dental Committees, the Local Dental Network, and Integrated Care System (ICS) representatives) as well as public and patient voice partners. The purpose of the programme is to inform a roadmap/plan for the future of NHS dental services and oral health improvement in the South West.

Access to NHS dentistry in Dorset remains challenging. Dorset ICB is working with local and regional Clinical and professional Dental leads to try and improve the situation for residents; engaging local dental clinicians, their representatives and partners, as well as Healthwatch, as part of the wider South West Dental Reform programme, to offer practical support to enable dental practices to take on more NHS dentistry in the area.

Recommendation:

Dorset colleagues are asked to acknowledge the difficulties for dentistry as detailed in this report, in particular; access; returning to full contractual activity following the pandemic and workforce issues. Also, to acknowledge progress of the Dental Reform Strategy bringing together key stakeholders with responsibility for oral health in the region as well as public and patient voice partners. This programme is key for the future of NHS dental services and oral health improvement in the South West.

Dorset colleagues are also asked to note that improving access to primary care for people in Dorset would benefit from consideration on how the Council working in partnership can market Dorset to healthcare professionals.

Reason for Recommendation:

There are a number of factors and considerations regarding this recommendation:

1. Background

- 1.1 NHSE is formally responsible for the commissioning of dental services across England. However, since April 2023 the commissioning of dental services has been delegated to local Integrated Commissioning Boards (ICB), including Dorset ICB. The former NHSE staff via a South West wide Collaborative Commissioning Hub manage these contracts locally working on behalf of and alongside the ICB.
- 1.2 Dental services are provided in Dorset in three settings:
 - Primary care incorporating orthodontics often referred to as High Street Dentistry;

- Secondary care dental specialties in an acute setting;
- Community services incorporating special care often referred to as salaried services.

2. Primary Care (High Street Dentistry)

- 2.1 The dental practices are themselves independent businesses, operating under contracts with NHSE. Many also offer private dentistry. All contract-holders employ their own staff, purchase their own equipment and consumables and provide their own premises. Some premises costs are reimbursed as part of their contract, however, this is a minimal contribution to business rates and determined by percentage of NHS activity.
- 2.2 Domiciliary treatment is provided by a small number of contractors who provide treatment for people who are unable to leave their home to attend a dental appointment either for physical and/or mental health reasons, including people in care homes.
- 2.3 Dental contracts are commissioned in Units of Dental Activity (UDA). To give context the table below sets out treatment bands and their UDA equivalent:

Band	Treatment covered	Number of UDAs
1	This covers an examination, diagnosis (including x-rays), advice on how to prevent future problems, a scale and polish if clinically needed, and preventative care such as the application of fluoride varnish or fissure sealant if appropriate.	1
2	This covers everything listed in Band 1 above, plus any further treatment such as fillings, root canal work, removal of teeth but not more complex items covered by Band 3.	3/5/7
3	This covers everything listed in Bands 1 and 2 above, plus crowns, dentures, bridges and other laboratory work.	12
4	This covers emergency care in a primary care NHS dental practice such as pain relief or a temporary filling.	1.2

3. Covid Impact 2020/21 onwards

3.1 At the end of March 2020 under direct instruction of the Chief Dental Officer for England, face-to-face dentistry ceased and dental practices

- provided remote triage of dental emergencies, advice and guidance, and prescriptions for antibiotics as necessary. Meanwhile, urgent dental care hubs were established at pace to accommodate dental emergencies.
- 3.2 Following the commencement of face-to-face appointments compliance with infection protection control protocols reduced the number of patients that could seen, requiring patients to be treated in priority of clinical need and commissioned activity levels being reduced to reflect this.
- 3.3 The commissioning of dental services returned to full activity levels in July 2022, but the impact of the Covid pandemic and the reduction of staffing resources since that time has greatly reduced practices ability to maintain activity levels.

4. Access rates to High Street Dentistry

- 4.1 Over recent years there has been a steady fall in the number of patients in Dorset who have been able to access an NHS dentist. The total number of adults seeing an NHS dentist in Dorset has decreased from 265,915 (42.0% of the population) in June 2021 to 231,948 (36.6% of the population) in June 2022. This is a drop of 33,967 patients (5.4%) over this period.
- 4.2 The access rate for the adult population of Dorset (36.6%) is slightly lower than the access rate for England as a whole (36.9%). This is measured by looking at the proportion of people who have received NHS dental care in the preceding 24 months.
- 4.3 The number of children who have seen a dentist in Dorset in the last 12 months has increased from 48,187 (33.5%) in June 2021 to 65,947 (45.8%) in June 2022. This is an increase of 17,460 patients (12.3%) in the last 12 months.
- 4.4 The proportion of children in Dorset accessing a dentist (45.8%) is marginally lower than the access rate for children across the whole of England (46.2%). This is measured by looking at the proportion of people who have seen an NHS dentist in the past 12 months.
- 4.5 For further details on these statistics, please see (2021/2022 data):

 https://digital.nhs.uk/data-and-information/data-tools-and-services/data-services/general-practice-data-hub/dentistry

The below report was published on 24 August 2023: NHS Dental Statistics for England, 2022-23, Annual Report - NHS Digital

5. **Commissioned Dental Activity**

5.1 As at July 2023 there are 109 High Street Dental Contracts these are in practices in Dorset who provide general dental services – the red dots shown below show the distribution.



- 5.2 Over the past two years, NHSE has commissioned dental activity from these providers as follows:
 - 21/22 total UDAs commissioned 1,242,684 value £38,089,675
 - 22/23 total UDAs commissioned 1,224,386 value £39,358,321.
- 5.3 In 2022/23, NHSE commissioned 1,224,386 UDAs from providers. This figure has reduced from the previous year as a result of a number of recurrent and non-recurrent reductions which were made to contracts at the request of providers due largely to the number of vacancies for dentists in practices across the county.
- 5.4 In addition to this commissioned activity, there are six Foundation Dentists (FDs) working in practices across the county. Each FD delivers

approximately 1,875 UDAs per annum, which equates to approximately 3,750 patients.

6. Orthodontics

- Orthodontics is a dentistry specialty that addresses the diagnosis, prevention, and correction of mal-positioned teeth and jaws, and misaligned bite patterns. Orthodontic contracts are measured in Units of Orthodontic Activity (UOA). A procurement exercise to secure new contracts was completed in 2019. These new contracts provide improved services for people. For example, under the new contracts' practices will now have to provide 30% of appointments outside of school hours which may include after-school, at weekends and during school holidays.
- 6.2 As detailed above in Section 3, Covid Impact, orthodontic services have been able to return to normal levels of activity more rapidly than high street dentistry and normal contract volumes were in place for 2022/23 onwards.
- 6.3 NHSE commissioned a number of orthodontic practices in 22/23 to provide additional activity to assist in reducing waiting times. Within Dorset three practices undertook this activity resulting in approximately 180 additional patients being treated. A similar exercise has commenced in 23/24.

7. Urgent Dental Care

- 7.1 The Dorset Helpline is managed by the 111 Wessex Dental Advisory Service, which is part of South Central Ambulance Service (SCAS), who provide access to urgent care slots for patients in need of relief from acute dental pain; acute infection; and bleeding or trauma. Access to urgent dental care would normally be expected to be available within 24 hours of making contact with the service. Appointments are provided for people without a dentist.
- 7.2 There are two Dorset General Dental Practice (GDP) providers who offer urgent care slots throughout the week, Monday to Friday during their normal contracted hours. These practices currently provide 35 face-to-face appointments per week. Out of Hours care is provided by Access Dental who are commissioned to provide access slots from Boscombe and Dorchester.
- 7.3 If a patient calls NHS 111 they will be directed to the 111 Wessex Dental Advisory Service and triaged for their dental symptoms. All Dental dispositions for Dorset are passed through to the Wessex Dental Advisory Service 24 hours a day.

- 7.4 During the hours of 07:00-22:00 calls are returned by dedicated Dental staff. Between the hours of 22:00-07:00 dentally trained NHS 111 call handlers will monitor calls, during which time patients may still receive a call.
- 7.5 Only those cases with a significant dental emergency, such as rapid facial swelling, uncontrolled bleeding or facial trauma, would be expected to be treated at Accident and Emergency departments.
- 7.6 The South West Dental Commissioning team have commissioned additional in and out of hours since March 2020, these services have now been extended to March 2024.

Workforce

- 8.1 A key factor affecting access to NHS dentistry is workforce. The lack of dentists in the area undermines the ability of high street practices to meet their contracts.
- 8.2 The reasons for the unwillingness of dentists to come to the South West are not necessarily different to those affecting other sectors of the health and social care system. Dorset is viewed as a lifestyle choice by both the medical and dental profession and, due to several factors including, limited training opportunities, the younger generation often tend to favour the larger cities.
- 8.3 Further reasons for the unwillingness of dentist to come to the South West is the low UDA value. This is becoming an increasing concern across the region with dental practices becoming financially unviable, due to the large increase in running costs, but no proportionate increase in contract value. These factors make it extremely difficult for practices to attract dentists to the area and are also a large contributing factor for dentists opting to go private as appose to continuing with NHS dental contracts.
- 8.4 During a review by the Health and Social Care Select committee into NHS dentistry in July 2023, a national review of NHS dentistry provision was announced covering funding, workforce and access. We will work with our relevant local, regional and national partners as this work gets underway¹
- 8.5 Further training opportunities tend to be aligned with the big teaching hospitals. While we do have a very successful dental school in Bristol, the need to train and retain dentists in the area outstrips its capacity.

¹ See: NHS dentistry - Health and Social Care Committee (parliament.uk)

- 8.6 Foundation dentists, who are undergoing further training for a year after graduation, tend to relocate at the end of their foundation year; very few of the annual cohort remain in practice in the South West. Many move out of the area to follow training pathways or to take hospital-based jobs.
- 8.7 It is difficult to determine why established dentists leave. Factors include the challenges of working in pressurised NHS practices and the opportunities in private care. Anecdotally, it also seems that some EU dentists are leaving and fewer are arriving.

9. Improving access to Primary Care for people in Dorset

- 9.1 To address the issues above, NHSE is seeking to increase access to NHS dental services by:
 - Innovation in commissioning to make contracts more attractive to dental professionals with additional skill aimed at supporting health inequalities;
 - Working with dental providers to explore what more can be done to maximise contracts;
 - Reinvesting funding that has not been spent on meeting contracted activity levels in dental activity elsewhere (dependent on the availability of workforce to deliver activity);
 - Ensuring we commission dental services to meet those areas of demand within available resources by working together with the Local Dental Network and a number of Managed Clinical Networks for dentists, experts in dental public health and those involved in training pathways;
 - In collaboration with Health Education England and the Universities of Plymouth and Bristol, we offer funding to local dentists undertaking post-graduate courses in Restorative; Periodontal; Endodontics and Oral Surgery to increase the number of local specialists and improve access;
 - Rebasing contract activity to allow for reinvestment. Any schemes will consider national initiatives and regional difficulties, e.g. Dental Checks by 1, or increasing urgent care sessions for patients who do not have a routine dentist;
 - Encouraging Councils to consider how they can market their locality to healthcare professionals;
 - Supporting dental practitioners to network, share best practice and support each other with a range of initiatives.

- 9.2 In 2022/23 the SW Dental Team undertook a procurement exercise to commission additional mandatory dental services across the region. Priority areas were identified for access primarily based on replacing activity which have ceased within previous financial years. Contract performance criteria for these new contracts also include the measurement and assessment of the number of additional new patients accepted for treatment and delivery against the Starting Well Core initiative. Within Dorset the procurement resulted in 3,000 UDAs being commissioned in the BH1 post code locality.
- 9.3 A second phase of the procurement plan is currently being considered.
- 10. Secondary Care Provision
- 10.1 In Dorset, NHSE contracts with both University Hospitals Dorset NHS Foundation Trust (UHD), and Dorset County Hospital NHS Foundation Trust (DCH) to provide a range of secondary care including Oral and Maxillofacial surgery, Orthodontics and Restorative Dentistry.
- 10.2 Secondary care has been impacted greatly by the pandemic as services initially ceased to allow additional capacity to treat Covid patients in hospitals. All services have now been resumed but in some cases, the frequency of clinics has been reduced due to capacity at the hospital sites. This has led to an increase in waiting list sizes for some treatments and elective recovery plans are in place to increase activity to pre-pandemic levels.

11. Community Services

- 11.1 Somerset NHS Foundation Trust is commissioned by NHSE to provide a range of community dental services to patients within Dorset. They operate from a range of sites throughout Dorset.
- 11.2 Special care dentistry is concerned with the improvement of the oral health of individuals and groups in society who have a physical, sensory, intellectual, mental, medical, emotional or social impairment or disability; or, more often, a combination of these factors. Special care dental services provide routine and urgent dental care.
- 11.3 Some of the people using the services include:
 - People suffering from anxiety and/or extreme phobia of dental treatment;
 - People with learning difficulties and/or autism;
 - People with physical disabilities;
 - People suffering from dementia;

- Patients needing bariatric equipment;
- People undergoing chemotherapy;
- Some homeless people.
- 11.4 People are referred to the service from a number of routes including:
 - High street dentists;
 - GPs:
 - School nurses;
 - Social workers:
 - Care workers:
 - Voluntary organisations.
- 11.5 Special care dental services provide urgent care, check-ups, and treatment. Some are also linked to other services such as oral surgery. Some, but not all, provide general anaesthetic for patients who cannot be treated by local anaesthetic.
- 11.6 Special care dental providers are currently experiencing difficulties in recruiting to specialist posts. Measures are in place, supported by the Special Care Managed Clinical Network, to provide cover from out-of-county specialists.
- 11.7 We know that our special care dental services provide an invaluable service to some of our most vulnerable people. Our ambition is to ensure quality, safe services that are accessible to those that need it when they need it.
- 11.8 The other community services are:
 - Children's General Anaesthetic;
 - Adult General Anaesthetic;
 - Orthodontics (complementing high street orthodontics).
- 11.9 NHSE commissioned the following organisations from August to October 2019 to find out the views of patents, potential patients, parents, carers, and advocates about special care dental services:
 - Healthwatch Wiltshire;
 - Healthwatch Swindon:

- Healthwatch Somerset;
- Evolving Communities;
- Devon Communities Together;
- Healthwatch B&NES;
- Devon Link UP.
- 11.10 When analysing the results of the survey, focus groups and clinic visits, eight key themes emerged. These are: difficulties with accessing the service, variations in waiting times, issues with parking and on-site accessibility, flexibility of appointment times, quality of service, lack of awareness of the service, insufficient communication, and clinic location (a copy of the full 58-page report is available upon request).
- 11.11 The community dental providers were rapidly reassigned as Urgent Dental Care Hubs when the pandemic started in March 2020. They were able to quickly adapt to ensure that patients with urgent dental needs were still able to be seen and treated, at a time when all other dental providers were only able to provide telephone advice and antibiotics. Although they have now resumed their normal service provision, they are still covering some urgent care provision for non-registered patients as demand for this service is still high.

12. **Dental Reform Strategy for the South West**

- 12.1 The South West Dental Reform Programme was established in 2020 to improve access to oral health services, develop workforce initiatives to improve recruitment and retention of the dental workforce, and improve the oral health of the population. The programme is run by NHSE and Health Education England, alongside our strategic Integrated Care Partnerships and Local Authority Public Health leads to bring together the NHSE Dental Commissioning Team and Transformation Team with key stakeholders with responsibility for oral health in the region (Public Health England, Health Education England, Local Dental Committees, the Local Dental Network, and ICS representatives) as well as public and patient voice partners. The purpose of the programme is to inform a roadmap/plan for the future of NHS dental services and oral health improvement in the South West.
- 12.2 As an early milestone, an Oral Health Needs Assessment (OHNA) was commissioned and published earlier in 2021 and the Dental Reform Programme team held a first SPRINT workshop on 10 June. Over 150 delegates attended with representatives from the dental profession; Healthwatch; Health Education England; Overview and Scrutiny and regional and national NHS colleagues. Dental case studies submitted by

Healthwatch partners based on feedback they had received were considered, and discussions held about what works well, what opportunities could be explored, what barriers there are currently and how we overcome them. A report summarising the event outputs and recommendations is available at:

https://www.england.nhs.uk/south/wp-content/uploads/sites/6/2021/08/dental-sprint-1-output-report.pdf

12.3 A further prioritisation session based on the workshop findings was held in July. In addition, three programme working groups have been established in September on access, oral health improvement and workforce. The results from the workshop and prioritisation session together with the OHNA will be used by the working groups who began meeting in September. Some of the prioritised actions for the access working group include:

Access:

- Working with 111 and dental helplines across the South West to streamline the services and make it easier to access for patients;
- * Reviewing demand against current urgent care capacity;
- * Starting work on a stabilisation pathway;
- Conducting welfare checks on children on waiting lists to help prioritise treatment to the most vulnerable;
- * Recruitment of an Urgent Care Managed Clinical Network (MCN) Chair to lead on improvement to the urgent care pathway;

Workforce:

- Conducting a South West wide workforce survey to understand the ambitions of the dental team in the South West, and what will keep them working in the area;
- * Starting a project on mapping under-utilised dental chairs in dental school and community settings;
- * Linking in with other areas (i.e. Lincolnshire) and Jason Wong the Deputy Chief Dental Officer (CDO)about rural recruitment;
- Working with Health Education England (HEE) on improving the Performers List Validation scheme to encourage more overseas dentists to settle in the SW;
- * Working with the dental schools and presenting at career development days to inform students about NHS dentistry and the opportunities for engaging in Managed Clinical Networks/Local Dental Committee etc;
- * Developing ideas on training hubs to support and develop dental staff as well as providing additional care of patients.

Oral Health:

- * Compiling an oral health repository of patient facing information, easily accessible to clinicians;
- Understanding and mapping local authority priorities and intervention to highlight gaps;
- * Looking at the potential for a SW-wide supervised toothbrushing scheme:
- Networking with colleagues across the SW to ensure the profile of dental is raised in different forums.

13. **Summary**

- 13.1 Dorset colleagues are asked to acknowledge the difficulties for dentistry as detailed in this report, in particular; access; returning to full contractual activity following the pandemic and workforce issues. Also, to acknowledge the rapid progress of the Dental Reform Strategy bringing together key stakeholders with responsibility for oral health in the region as well as public and patient voice partners. This programme is key for the future of NHS dental services and oral health improvement in the South West.
- 13.2 Dorset colleagues are also asked to note that improving access to primary care for people in Dorset would benefit from consideration on how the Council working in partnership can market Dorset to healthcare professionals.

14. Financial Implications

- 16.1 Funding is available to make additional investment in Dental reform. The lack of NHS Dentists is having an impact on dental pain presentations to other parts of the health service and having a long-term impact on oral health of the population.
- 15. Natural Environment, Climate & Ecology Implications
- 17.1 N/A.
- 16. Well-being and Health Implications
- 18.1 The lack of NHS Dental provision is having an impact on oral health of the population. Due to inequalities in access linked to areas of deprivation and the ability to seek private care this has long term health and wellbeing implications.

17. Risk Assessment

17.1 HAVING CONSIDERED: the risks associated with this decision; the level of risk has been identified as:

Current Risk: High

18. Equalities Impact Assessment (EIA)

18.1 Any change project associated with dentistry will have an individual EIA.

19. Appendices

There are no appendices.

20. Background Papers

22.1 No background papers attached.

People and Health Scrutiny Committee Work Programme

Meeting Date: 31 October 2023

Report Title	Aims and Objectives	Lead Officers / Members	Other Information
Performance Scrutiny	To review the most recent performance information and use this to agree items to add to the committee work programme for further analysis.	David Bonner – Service Manager for Business Intelligence and Performance CIIr Jill Haynes – Portfolio Holder for Corporate Development and Transformation	Link to the performance dashboard: People & Health Scrutiny Dashboard
AIHS Dental Services and Commissioning	To receive an update on NHS Dental Services and Commissioning following the transfer of dental services to NHS Dorset ICB.	Robert Payne – Deputy Director Strategic Commissioning, NHS Dorset	
Dorset Safeguarding Adult Board Annual Report	To review the annual report of the Dorset Safeguarding Adults Board.	Sian Walker-McAllister – Independent Chair Cllr Jane Somper – Portfolio Holder for Adult Social Care, Health, and Housing	

Meeting Date: 11 December 2023

Report Title	Aims and Objectives	Lead Officers / Members	Other Information	7,
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Complaints Annual Report 2022-23	This annual report provides an update on the numbers, types and outcomes	Antony Bygrave – Assurance Complaints Manager	
	of complaints made against services at Dorset Council across the Directorate	Cllr Spencer Flower – Leader of the Council	

Meeting Date: 12 January 2023

Report Title	Aims and Objectives	Lead Officers / Members	Other Information
Budget Strategy and Medium-Term Financial Plan	 To scrutinise the council's budget for the year 2024-25 To make any recommendations to Cabinet. 	Aidan Dunn – Executive Director of Corporate Development / Section 151 Officer Cllr Gary Suttle – Deputy Leader and Portfolio Holder for Finance	Consideration by Cabinet on 30 January 2024 and Full Council on 13 February 2024.

Meeting Date: 7 March 2024

Report Title	Aims and Objectives	Lead Officers / Members	Other Information
Performance Scrutiny	To review the most recent performance information and use this to agree items to add to the committee work programme for further analysis.	David Bonner – Service Manager for Business Intelligence and Performance	Link to the performance dashboard: People & Health Scrutiny Dashboard

		Cllr Jill Haynes – Portfolio Holder for Corporate Development and Transformation	
Registered Providers of Social Housing	To follow up on the actions from the report considered by the committee on 11 September 2023.	Andrew Billany – Corporate Director for Housing Cllr Jane Somper – Portfolio Holder for Adult Social Care, Health and Housing.	Link to the previous report including

Meeting Date: Unscheduled Committee Items

ion	Other Information	Lead Officers / Members	Aims and Objectives	Beport Title റ്റ
	•			53
	•			53

Informal Work of the Committee:

Date	Topic	Format	Members	Lead Officers / Members	Other Information
3 July 2023	Work Programme Development Session	In-person meeting	People & Health Scrutiny Committee	George Dare – Senior Democratic Services Officer	To develop the committee's work programme for the year 2023-24.
			Relevant Portfolio		
			Holders		

				Cllr Gill Taylor – Chair of People & Health Scrutiny Committee	
23 October 2023	Update session from University Hospitals Dorset	Online Meeting	People & Health Scrutiny Committee		
TBC	Livewell Dorset	All Member Webinar	All Members		Arising from the work programming session.
TBC	Dementia Services	All Member Webinar	All Members		Arising from the work programming session.
TBC	Pharmacies	All Member Webinar	All Members		Arising from the work programming session.
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The Cabinet Forward Plan - November 2023 to February 2024 For the period 1 OCTOBER 2023 to 31 JANUARY 2024 (Publication date – 9 OCTOBER 2023)

Explanatory Note:

This Forward Plan contains future items to be considered by the Cabinet and Council. It is published 28 days before the next meeting of the Committee. The plan includes items for the meeting including key decisions. Each item shows if it is 'open' to the public or to be considered in a private part of the meeting.

Definition of Key Decisions

to ey decisions are defined in Dorset Council's Constitution as decisions of the Cabinet which are likely to -

to result in the relevant local authority incurring expenditure which is, or the making of savings which are, significant having regard to the relevant local authority's budget for the service or function to which the decision relates (*Thresholds - £500k*); or

to be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the area of the relevant local authority."

In determining the meaning of "significant" for these purposes the Council will have regard to any guidance issued by the Secretary of State in accordance with section 9Q of the Local Government Act 2000 Act. Officers will consult with lead members to determine significance and sensitivity.

Cabinet Portfolio Holders 2023/24

Spencer Flower Leader / Governance, Performance and Communications

Gary Suttle Deputy Leader and Finance, Commercial and Capital Strategy

Ray Bryan Highways, Travel and Environment

Jill Haynes Corporate Development and Transformation

Laura Beddow Culture and Communities

Simon Gibson Economic Growth and Levelling Up

Andrew Parry Assets and Property

Byron Quayle People – Children, Education, Skills, and Early Help Jane Somper People - Adult Social Care, Health, and Housing

David Walsh Planning

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
November					
		_			

Families First for Children Pathfinder Key Decision - Yes Public Access - Open To consider a report regarding the Families First for Children Pathfinder.	Decision Maker Cabinet	Decision Date 7 Nov 2023	People and Health Overview Committee 17 Oct 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Paul Dempsey, Corporate Director - Care & Protection Tel: 01305 224513 paul.dempsey @dorsetcoun cil.gov.uk Executive Director, People - Children (Theresa Leavy)
Dog Related Public Spaces Protection Order- Renewal Grey Decision - Yes Public Access - Open On Region of the draft order.	Decision Maker Cabinet	Decision Date 7 Nov 2023	Place and Resources Overview Committee 5 Oct 2023	Portfolio Holder for Culture and Communities	Janet Moore, Service Manager for Environmental Protection Janet.Moore@dorsetcouncil .gov.uk Executive Director, Place (John Sellgren)
Quarter 2 Financial Monitoring 2023/24 Key Decision - No Public Access - Open To consider the Quarter 2 Financial Monitoring Report 2023/24.	Decision Maker Cabinet	Decision Date 7 Nov 2023		Deputy Leader and Portfolio Holder for Finance, Commercial and Capital Strategy	Sean Cremer, Corporate Director for Finance and Commercial sean.cremer@dorsetcouncil .gov.uk Executive Director, Corporate Development - Section 151 Officer (Aidan Dunn)
Medium Term Financial Plan (MTFP) and Budget Strategy Key Decision - Yes Public Access - Open To receive a budget update for 2024/25.	Decision Maker Cabinet	Decision Date 7 Nov 2023		Deputy Leader and Portfolio Holder for Finance, Commercial and Capital Strategy	Sean Cremer, Corporate Director for Finance and Commercial sean.cremer@dorsetcouncil.go v.uk Executive Director, Corporate Development - Section 151 Officer (Aidan Dunn)

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
Our Future Council - Business Case Key Decision - Yes Public Access - Open Proposals for change set out in an invest to save business case.	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Culture and Communities	Lisa Cotton, Corporate Director for Customer and Cultural Services lisa.cotton@dorsetcouncil.g ov.uk, Nina Coakley, Head of Change n.coakley@dorsetcouncil.go v.uk Executive Director, Corporate Development - Section 151 Officer (Aidan Dunn), Matt Prosser
Making Care Experience a Protected Characteristic - local Adoption Gey Decision - Yes Public Access - Open To adopt care experience as a protected characteristic.	Decision Maker Cabinet	Decision Date 7 Nov 2023	People and Health Overview Committee 17 Oct 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Paul Dempsey, Corporate Director - Care & Protection Tel: 01305 224513 paul.dempsey@dorsetcoun cil.gov.uk Executive Director, People - Children (Theresa Leavy)
Chesil Bank Neighbourhood Plan 2022-2023 Key Decision - Yes Public Access - Open An item relating to the making (adoption) of the neighbourhood plan following independent examination and a public referendum.	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Planning	Ed Gerry, Community Planning Manager ed.gerry @dorsetcouncil.gov .uk Executive Director, Place (John Sellgren)

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
Expansion of funded childcare offer from April 2024 Key Decision - Yes Public Access - Open The intention of this Cabinet paper is	Decision Maker Cabinet	Decision Date 7 Nov 2023	People and Health Overview Committee 17 Oct 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Liz Curtis-Jones liz.curtis- jones @dorsetcouncil.gov.uk Executive Director, People - Children (Theresa Leavy)
to consider the expansion of funded childcare from April 2024 and support our longer term vision of working with Early Years settings to ensure there is sufficient childcare available for children in Dorset for working families and those in education or training.					
Cocal Council Tax Reduction Review Cocal Council Tax Reduction Geview Cocal Council Tax Reduction Scheme.	Decision Maker Dorset Council	Decision Date 14 Dec 2023	Cabinet 7 Nov 2023	Deputy Leader and Portfolio Holder for Finance, Commercial and Capital Strategy	Katie Hale, Head of Revenues and Benefits katie.hale@dorsetcouncil.g ov.uk Director of Legal and Democratic Services - Monitoring Officer (Jonathan Mair)
Weymouth Regeneration - Levelling Up Funding and Approach Key Decision - Yes Public Access - Part exempt To approve the proposed approach to the delivery of the Levelling Up Fund project and finances and to seek endorsement of the priorities for regeneration	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Economic Growth and Levelling Up	Julian Wain, Strategic Property Advisor Julian.wain @dorsetcouncil. gov.uk, Tim Hulme, Head of Assets and Property tim.hulme @dorsetcouncil.g ov.uk Executive Director, Place (John Sellgren)

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
Blandford Waste Management Centre - Update on finance and land acquisition Key Decision - Yes Public Access - Part exempt	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Culture and Communities	Gemma Clinton, Head of Commercial Waste and Strategy gemma.clinton@dorsetcoun cil.gov.uk, Jason Jones, Group Manager (Commissioning) jason.jones@dorsetcouncil. gov.uk Executive Director, Place (John Sellgren)
Grant funding from CIL for nitrogen mitigation, Poole Harbour Catchment Gey Decision - Yes Gublic Access - Fully exempt Opproval required as to whether mitigation for development already granted permission should continue to be delivered using CIL funds given amendments to the Levelling-up and Regeneration Bill.	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Planning	Steve Boyt, Senior Planning Policy Officer steve.boyt @dorsetcouncil.g ov.uk, Lyn Cooch, Senior Nutrient Project Officer lyn.cooch @dorsetcouncil.go v.uk Executive Director, Place (John Sellgren)
The Proposed Sale of Clapcotts Farmstead, Spetisbury Key Decision - Yes Public Access - Fully exempt To seek approval to the sale of Clapcotts Farmstead, Spetisbury.	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Assets and Property	Tim Hulme, Head of Assets and Property tim.hulme @dorsetcouncil.g ov.uk Executive Director, Place (John Sellgren)

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
Acquisition of the freehold for leased land at Woodleaze, Furzehill Key Decision - Yes Public Access - Fully exempt Acquiring the full freehold title of leased car parking of the former East Dorset District Council Offices	Decision Maker Cabinet	Decision Date 7 Nov 2023		Portfolio Holder for Assets and Property	Tim Hulme, Head of Assets and Property tim.hulme @dorsetcouncil.g ov.uk Executive Director, Place (John Sellgren), Jonathan Mair

December

Housing Strategy Rey Decision - Yes Public Access - Open To consider and agree the Housing Strategy.	Decision Maker Dorset Council	Decision Date 14 Dec 2023	People and Health Overview Committee 30 Nov 2023 Cabinet 5 Dec 2023	Portfolio Holder for People - Adult Social Care, Health and Housing	Sharon Attwater, Service Manager for Housing Strategy and Performance sharon.attwater@dorsetcou ncil.gov.uk, Andrew Billany, Corporate Director for Housing andrew.billany@dorsetcoun cil.gov.uk, Sarah Smith, Housing Strategy Lead sarah.smith@dorsetcouncil. gov.uk Executive Director, People - Adults
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January 2024

Quarter 3 Financial Monitoring Report 2023/24	Decision Maker Cabinet	Decision Date 30 Jan 2024	Deputy Leader and Portfolio Holder for	Sean Cremer, Corporate Director for Finance and
			Finance, Commercial	Commercial
Key Decision - No			and Capital Strategy	sean.cremer@dorsetcouncil

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
Public Access - Open To consider the Quarter 3 Financial Monitoring Report 2023/24.					.gov.uk Executive Director, Corporate Development - Section 151 Officer (Aidan Dunn)
Voluntary and Community Sector Strategy Key Decision - Yes Public Access - Open The new Voluntary and Community Sector Strategy aims to set out how Dorset Council will enable a thriving, Stainable and dynamic voluntary, and community sector to flourish and the period of the communities in Dorset over period of the communities in Dorset over strategy.	Decision Maker Cabinet	Decision Date 30 Jan 2024	People and Health Overview Committee 30 Nov 2023	Portfolio Holder for Culture and Communities	Laura Cornette, Business Partner - Communities and Partnerships Laura.cornette @dorsetcoun cil.gov.uk Executive Director, Corporate Development - Section 151 Officer (Aidan Dunn)
Budget strategy and medium-term financial plan (MTFP) Key Decision - Yes Public Access - Open To consider a report of the Portfolio Holder for Finance, Commercial and Capital Assets.	Decision Maker Dorset Council	Decision Date 13 Feb 2024	Cabinet 30 Jan 2024 People and Health Scrutiny Committee 12 Jan 2024 Place and Resources Scrutiny Committee 17 Jan 2024	Deputy Leader and Portfolio Holder for Finance, Commercial and Capital Strategy	Sean Cremer, Corporate Director for Finance and Commercial sean.cremer@dorsetcouncil .gov.uk Executive Director, Corporate Development - Section 151 Officer (Aidan Dunn)

March

Subject / Decision	Decision Maker	Date the Decision is Due	Other Committee(s) consulted and Date of meeting(s)	Portfolio Holder	Officer Contact
Procurement Forward Plan Report - Over £500k (2023-2025) Key Decision - Yes Public Access - Open The Council defines a key decision, in terms of procurement activity, as those with financial consequence of £500k or more. This report will provide notice of the planned/known procurement activities that Cabinet will need to make a key decision on fer 2024/25.	Decision Maker Cabinet	Decision Date 12 Mar 2024		Deputy Leader and Portfolio Holder for Finance, Commercial and Capital Strategy	Dawn Adams, Service Manager for Commercial and Procurement dawn.adams@dorsetcounci l.gov.uk Chief Executive (Matt Prosser)

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Quarter 4 Financial Monitoring 2023/24 Key Decision - No Public Access - Open	Decision Maker Cabinet	Decision Date 16 Apr 2024	Deputy Leader and Portfolio Holder for Finance, Commercial and Capital Strategy	Sean Cremer, Corporate Director for Finance and Commercial sean.cremer@dorsetcouncil .gov.uk Executive Director,
To consider the Quarter 4 Financial Monitoring Report 2024/25.				Corporate Development - Section 151 Officer (Aidan Dunn)

Private/Exempt Items for Decision

Each item in the plan above marked as 'private' will refer to one of the following paragraphs.

- 1. Information relating to any individual.
- 2. Information which is likely to reveal the identity of an individual.
- 3. Information relating to the financial or business affairs of any particular person (including the authority holding that information).
- 4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.
- 5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
- 6. Information which reveals that the shadow council proposes:-
 - (a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
 - (b) to make an order or direction under any enactment.
- 7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.

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The Shareholder Committee for the Dorset Centre of Excellence (DCOE) Forward Plan For the period 1 SEPTEMBER 2023 to 31 DECEMBER 2023 (Publication date – 21 AUGUST 2023)

Explanatory Note:

This Forward Plan contains future items to be considered by the Shareholder Committee for the Dorset Centre of Excellence. It is published 28 days before the next meeting of the Committee. The plan includes items for the meeting including key decisions. Each item shows if it is 'open' to the public or to be considered in a private part of the meeting.

Definition of Key Decisions

tyey decisions are defined in Dorset Council's Constitution as decisions which are likely to -

to result in the relevant local authority incurring expenditure which is, or the making of savings which are, significant having regard to the relevant local authority's budget for the service or function to which the decision relates (*Thresholds - £500k*); or

to be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the area of the relevant local authority."

In determining the meaning of "significant" for these purposes the Council will have regard to any guidance issued by the Secretary of State in accordance with section 9Q of the Local Government Act 2000 Act. Officers will consult with lead members to determine significance and sensitivity.

Committee Membership 2023/24

Spencer Flower Leader / Governance, Performance and Communications
Gary Suttle Deputy Leader / Finance, Commercial and Capital Strategy

Laura Beddow Culture and Communities

Byron Quayle Children, Education, Skills and Early Help

Jane Somper Adult Social Care and Health

Subject / Decision	Decision Maker	Date the Decision is Due	Portfolio Holder	Officer Contact
Standing items for consideration				

September

Dorset Council delegated decisions Key Decision - No Gublic Access - Open O	Decision Maker The Shareholder Committee for the Dorset Centre of Excellence (DCOE)	Decision Date 18 Sep 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Executive Director, People - Children (Theresa Leavy)
Report Key Decision - Yes Public Access - Fully exempt	Decision Maker The Shareholder Committee for the Dorset Centre of Excellence (DCOE)	Decision Date 18 Sep 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Claire Shiels, Corporate Director - Commissioning, Quality & Partnerships claire.shiels@dorsetcouncil.gov.uk Executive Director, People - Adults
DCOE - Report of Independent Chair of Board of Directors Key Decision - Yes Public Access - Fully exempt	Decision Maker The Shareholder Committee for the Dorset Centre of Excellence (DCOE)	Decision Date 18 Sep 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Executive Director, People - Children (Theresa Leavy)
November				

Subject / Decision	Decision Maker	Date the Decision is Due	Portfolio Holder	Officer Contact
Dorset Council Delegated Decisions Key Decision - Yes Public Access - Open	Decision Maker The Shareholder Committee for the Dorset Centre of Excellence (DCOE)	Decision Date 20 Nov 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Claire Shiels, Corporate Director - Commissioning, Quality & Partnerships claire.shiels@dorsetcouncil.gov.uk Executive Director, People - Children (Theresa Leavy)
Dorset Council Commissioning Report Key Decision - Yes Public Access - Part exempt	Decision Maker The Shareholder Committee for the Dorset Centre of Excellence (DCOE)	Decision Date 20 Nov 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Claire Shiels, Corporate Director - Commissioning, Quality & Partnerships claire.shiels@dorsetcouncil.gov.uk Executive Director, People - Children (Theresa Leavy)
OCoE - Report of Chair of the Goard of Directors OCey Decision - Yes Public Access - Part exempt	Decision Maker The Shareholder Committee for the Dorset Centre of Excellence (DCOE)	Decision Date 20 Nov 2023	Portfolio Holder for People - Children, Education, Skills and Early Help	Executive Director, People - Children (Theresa Leavy)

Report to Full Council on performance of the trading activities of the company Key Decision - Yes Public Access - Open Decision The Share Committ Dorset C Excellen (DCOE)	Pholder e for the ntre of	Portfolio Holder for People - Children, Education, Skills and Early Help	Executive Director, People - Children (Theresa Leavy)
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